



Big Brothers Big Sisters
of Central Vancouver Island

2013

ANNUAL GENERAL REPORT



“Being in this program has helped me more than anyone could imagine. I have done many things I would not have been able to do otherwise.” Little Sister

AGENDA

13th Annual General Meeting

March 27, 2014 – 6:00 pm

Big Brothers Big Sisters of CVI
#3 – 2350 Labieux Road
Nanaimo, BC

1. Call to Order
2. Introduction (Board Members and Staff)
3. Approval of Agenda
4. Approval of AGM Minutes, March 30, 2012
5. Reports
 - A. Executive Director / Board President Report
 - B. Program Manager
 - C. Finance
 - i) Approval of Financial Statement 2013
 - ii) Approval of 2014 Budget
 - iii) Approval of Accountants for 2014
6. Guest Speakers - Tianay Laing, Former Little Sister
- Alex Ryan, Game-On Mentor
7. In- School Mentor Award – Chris Waddell, Island Savings Credit Union
8. Election of Board Members
9. New Business
10. Adjournment

Minutes of the 12th AGM – March 14, 2013

Bowen Clubhouse Complex – Nanaimo, BC

Present:

Board: Jennifer Kemp, Chair
Kathy King, Director
Roger Lytton, Director
Teresa Demelo
Ian Warbrick, Secretary
Don White, Treasurer

Staff: Denise Robinson, Executive Director
Paulyne Robinson, Program Manager
Tali Campbell, Event Coordinator

Absent: Laura Healy

Jennifer Kemp: Call to Order at 6:10pm

Approval of Agenda – motioned by Roger, seconded by Ian

Approval of AGM Minutes, March 30th, 2012 – motioned by Jennifer, seconded by Roger

Reports:

- A. Executive Director/Chair Report
- Lost and gained board members
 - Thank-you to Island Savings, United Way, Woodgrove Mall (fountain coins) and others listed in the program
 - Tali Campbell: has been a Little Brother and an asset to planning events
 - Denise and Paulyne are really appreciated for their hard work
- B. Paulyne - Program Coordinator Report
- Thanks to the Board, Denise, practicum students, and volunteers.
 - Served 116 kids this year!
- C. Finance Report
- Lorana LaPorte from Church Pickard Chartered Accountants, presented the financial statements of BBBSCVI for the year ending on December 31, 2012 as reviewed by Church Pickard
- Motion to approve financial statements from 2012 – Motion by Ian, seconded by Don
 - Teresa motioned to approve budget for 2013, Roger seconded.
 - Motion to approve Church Pickard for accountants – Motion by Jennifer, seconded by Ian.

- D. Lisa Peace is our guest speaker (principal at Uplands Elementary School)
- The 9 Mentors are greatly appreciated at Uplands Elementary
 - Going to spread word about fountain coins at Woodgrove going to BBBS-CVI
- E. Election of Board Members – Jennifer Kemp provided Linda Reynolds from Volunteer Nanaimo Society with the slate of nominations of officers. Linda also requested nominations from the floor three times. There were no nominations from the floor and Linda announced the directors for 2013 as follows: Jennifer Kemp, Laura Healey, Roger Lytton,
- a. Extension for 2 year term Jennifer Kemp, Kathy King, Laura Healey, Roger Lytton
- F. 24 attendees were present at the meeting

New Business for 2013:

This is BBBS Centennial year – theme carried through various events etc.

Sending two youth from Nanaimo to the Youth Summit in Ottawa – Tali Campbell and Megan Rickett

Teresa and little sister Megan are celebrating 10 year matching anniversary

Big Thank-you event coming up soon for everyone to be invited to.

Meeting adjourned at 6:34 pm

LIST OF ATTENDEES at AGM 2013

NAME	AFFILIATION
Stephanie Barkley	ISM Mentor
Don Bonner	United Way
Rita Bulger	Community Partner
Tali Campbell	Little Brother
Alice Dubbeldam	Staff
Mark Fenwick	Community Partner
Jennifer Kemp	Vice President
Kathy King	Board Member
Lorana Laporte	Accountant
Roger Lytton	Board Member
Janice McAllen	Board Member
Ochuko Okotie	MBA Student
Lisa Peace	School Principal
Linda Reynolds	Volunteer Nanaimo
Denise Robinson	Staff
Paulyne Robinson	Staff
Maureen Rumney	Community Member
Tom Senay	Community Member
Bruce Taylor	Community Member
Ian Warbrick	Board Treasurer
Don White	Board Member
Zach Wright	ISM Mentor
Patti Curtiss	Community Member
Patty Pigott	Community Member

MENTORING – Impact on Our Community

We believe every child should have the opportunity to reach his or her full potential, both as individuals and citizens – that by doing so, they will not only *do well*, they will also *do good*.

We believe that by changing the course of young lives we can in turn be changing the course of a community's future. That it could lead to a reduction in poverty and unemployment. Or to safer schools and neighbourhoods. Or to a renewed optimism for growth. That it could even lead to change on a broader, more far-reaching scale.

We believe that opening a child's eyes to *what is* – opens their mind to *what could be*.

For nearly one hundred years, Big Brothers Big Sisters has been making a positive difference in the lives of our nation's youth by developing and implementing a wide range of mentoring programs. One-to-one and group programs, for both in school and outside of school.

Serving as role models, our mentors teach by example the importance of giving and giving back, of staying in school, and of having respect for family, peers and community. Each time we pair a child with a mentor or introduce a group of students to an in-school program, we start something incredible – a life-changing relationship built on friendship, trust and empowerment.

Witnessing the transformation of a child into a confident, concerned and motivated young person is a remarkable thing. Ushering them into adulthood, seeing them grow into a successful, responsible member of their community and society at large is even more satisfying. Proudly, it's something our staff, volunteers and donors help bring about every day, and we're very grateful for their generosity and support.

Whether it's in the form of time or money there is no more important investment we as individuals can make than in helping our nation's children realize – and share – their full potential.

We're Big Brothers Big Sisters, and we believe in the value and the values of mentoring.

President and Executive Director Report

**Submitted by: Jennifer Kemp, Board President
and Denise Robinson, Executive Director**

The past year was one to celebrate 100 years of service in Canada and 43 years in our community. The board and staff remained focused on our strategic goals: developing new partnerships, restructuring committees, recruiting and engaging board members, and developing a system for tracking alumni. All of these goals will enable us to expand and enhance programs, and service areas, thereby serving more children. The best way to describe 2013 is a year of learning, opportunity and success. Our new partner, Toyota, sponsored our little purple car which is an absolute marketing machine and also helped us to advertise our centennial year. We met with School District #71 Comox Valley to expand our in-school mentoring program and service area.

Special events this year were facilitated by a former little brother, Tali Campbell, who hosted the On-Line Auction, Bowl for Kids' Sake event and Big Give Campaign. All of these events were very successful.

Two of our littles were sponsored by West Jet to attend the Youth Summit in Ottawa. Tali and Megan were two of one hundred youths selected from BBBS agencies all across Canada. During the summit they connected with Members of Parliament and other leaders. They learned about leaders, social responsibility, change and to never give up on your goals. Both Megan and Tali stated that this experience was life-changing for them.

After almost a year of having no administrative support, we were able to hire a much needed office manager, Alice, who has been a wonderful addition to our team.

Our caseworker, Paulyne, once again continues to do an outstanding job with the programs. This year we piloted the Game On! (boys group) program with the assistance of practicum students from Vancouver Island University and Rotary of Lantzville.

Serving more children in need of a mentor has always been our goal and will continue to be our vision and driving force of this agency. The board, staff and our

volunteers are all passionate and believe in the value of mentoring. Recent research supports that mentoring is widely seen as a solution to bullying. Our volunteers at Big Brothers Big Sisters are also seen as being effective at helping those who are being bullied.

The focus of the board this year was to align our vacant board positions with the skills that would fit with the strategic direction of the agency. A recruitment plan was implemented, and board and staff identified and approached prospective board members – one with a financial and insurance background the other with proficiency in business and marketing.

Through effective teamwork, encouraging results are emerging. We were able to provide our mentoring programs to two additional schools, the number of children served had increased and revenue streams became more diversified.

Our agency would not be able to serve the children in our communities without our partners, sponsors and event and program volunteers. Last year our entire force of volunteers contributed an overall whopping **19,464** hours.

To our Mentors – you are all a gift to our agency and the children you mentor.we heartily **thank you**.

Jennifer Kemp – Board President

Denise Robinson – Executive Director

“At 15, it’s hard to get my son excited about anything these days, but I can always tell when the week’s outing has been planned – he’s bouncing off the walls. I’m so grateful for the Big Brothers Big Sisters program. The benefits my son has receives from it are immeasurable.” mom

Program Manager Report

Submitted by: Paulyne Robinson

COMMUNITY MENTORING

In 2013, with the Community Program we served 29 children and their families. This year, we had one new male volunteer for this program and we matched him with two brothers from the same family.

The events we participated in this year:

- Bowl For Kids Sake – we had a few matches participate on a bowling team and our little brother Riley won most pledges raised by a youth.
- Summer Picnic – we partnered with the Light of Christ Church who organized the whole event. We went to Rathtrevor Beach; they supplied the food and organized games for all the kids. It was a really fun day and we hope we can work with them again. They are a really great group of people.
- Santa Claus Parade – we entered our purple car in the Nanaimo Santa Claus Parade. We had 15 bigs, littles and parents all walk with the car, waving purple balloons. A few of us went out for hot chocolate afterwards. It was really fun for the bigs and littles to connect with one another and they want to do it again next year.
- Christmas Bowling- we rented the Brechin Lanes bowling alley for 2 hours. There were about 60 people who attended; we all bowled and had pizza. At the end we gave a toque or a scarf to each big and little, and also books to the littles.

We received 100 tickets for Clippers Hockey games, 100 movie tickets from Avalon Theatre and Nanaimo Orchestra passes. The matches really appreciate receiving tickets because most of them pay for the outings with their own money. Boston Pizza coupons and monthly bowling passes were provided through BBBS Canada.

Three littles (one girl, two boys) attended Tim Horton's Kananaskis Camp in July. We received applications from Tim Horton's on Bowen Road and Wallace Street. All three participated in Camp Day; they made doughnuts, worked the drive thru and served customers. Our little sister Hailey sent a thank you card to the Wallace Street store and they posted it on the front door.

This Christmas, along with our office partner Volunteer Nanaimo, we were able to give eight of our families a hamper. As well, thanks to Jenn Walsh, a noble and

generous community member, nine littles were each given a brand new excellent-quality bicycle, which she purchased at a discounted price from Arrowsmith Bikes.

IN-SCHOOL MENTORING

We had 78 in-school matches in 2013. We have seen an increase in our In-School mentors. When we hired our wonderful Office Manager, Alice, I was allowed time to focus on casework. Since I have been doing only casework, and not having to perform office duties we are able match more children. I also have had really terrific practicum students, which helped a great deal.

I continue to participate in the schools' I.E.P. (individual education plans) meetings with parents and school consultants. With the current changes within the school district, the schools receive extra funding for their at-risk students when they have Big Brothers Big Sisters as an outside community agency involved with their students. These meetings take place in November and May.

We had very successful year-end parties at all the schools; the children and mentors seem to love getting to say goodbye to their mentees in such a fun positive way. The schools supply all the food and drinks. We have great partnerships with all of our schools.

GO GIRLS

Sixteen girls were served this year; with one group at Fairview Community School and two groups at Uplands Elementary. The practicum students are instrumental in facilitating these groups. Each year we get such dedicated, hard-working students who help our agency serve more *children* in our community. Each student is matched with four children in the ISM program and each facilitates a group in the Fall and Spring.

GAME ON!

With funding received from the Rotary of Lantzville, we were so excited to be able to offer *Game On!* for the first time, which is a group for *boys*. The group was held at Brechin School, with eight lively boys and two wonderful volunteers, Alex and Zach.



Overall, we served 131 children in our community in 2013. With the help from the VIU practicum students and our new office manager; we were able to serve more children this year.

I want to thank all our board members who put in many hours to keep our agency going. All of you are very supportive of your staff and we thank you very much for everything you do for us. 2013 was an exciting year, with positive changes, and we are excited for what else is coming our way.

“I felt safe to share out my problems and it was a no judgement group. I also felt as if the leaders were my best friends. It was amazing and I felt so safe.”

go girls participant

FUNDERS AND DONORS - 2013

\$50,000+ PARTNERS

Province of BC
Community Gaming Grant



\$20,000+ PARTNERS

IslandSavings

Island Savings
Credit Union

\$10,000+ PARTNERS



Canadian Western Bank

United Way

GMCR



\$5,000+ PARTNERS



Ivanhoe Cambridge

WestJet



Shaw

\$2,500+ PARTNERS



Rotary Lantzville

Cobs Bread



FUNDERS AND DONORS - 2013

\$1,000 + PARTNERS

Reed Family Wellness Centre

Robert A. Hall

SOS Scuba

UNDER \$1,000 PARTNERS

Avro Candy Warehouse

Barry Sparkes

Bruce Taylor

Church Pickard Staff

Colin and Eileen Payne

Donna Stewart

Gloria Millar

Headliners School of Performing Arts

Joe Forsyth

Keg Spirit Foundation

Maureen Rumney

Parksville Lionness Club

Russell MacDonald

Steph Taylor

COMMUNITY INITIATIVES & PARTNERSHIPS - 2013

Arrowsmith Bikes	Nanaimo Toyota
Big Green Storage	Old Navy
Brechin Lanes	Park Avenue Community School
Brechin Elementary School	Pumpkin Pie Clothing
Campbell River Hospital Thrift Shop	Reitman's – Courtenay
City of Ladysmith Mayor and Council	Reitman's - Nanaimo
City of Nanaimo Mayor and Council	Rotary North Nanaimo
Country Club Mall Administration	School District #68 and #69
Edgewood	Scott Parker
Elite Image	Signage
Fairview Community School	Starbucks
Forest Park Elementary School	Target
Funk Your Fashion	The Farm at Cedar Wood
Jennifer Welsh	Tim Horton's – Wallace Street
Ladysmith Hospital Auxiliary	Tim Horton's Camps
Ladysmith Primary School	United Way– Day of Caring
Light of Christ Church	Uplands Elementary School
Nanaimo Clippers	Vancouver Island University
Nanaimo Hospice Shoppe	VI Fitness Centers
Nanaimo Hospice Thrift Shop	Volunteer Nanaimo
Nanaimo Raiders	Winchelsea Elementary School

BOWL FOR KIDS SAKE SPONSORS & CORPORATE DONORS - 2013

102.3 The Wave / 106.9 The Wolf
Acme Signs
Coastland Wood Industries Ltd.
CTV Vancouver Island
Doug Routley
Infinite Web & Marketing Solutions Ltd
Leonard Krog
Logowest Promotional Products
Nanaimo Magazine
Rideout Communications Inc.
Rotary Club of Nanaimo - Oceanside
Standard Delivery and Storage Ltd.
TimberWest Forest Corp.
Uplands Dental Clinic
Westcoast Communications Design
Western Financial Group
Young Professionals of Nanaimo Association

My big sister has had a huge impact on my life. I know I can always count on her for anything. I cannot imagine where I would be without her."

Little Sister

ON-LINE AUCTION DONORS - 2013

Accent Inn	Mid-Island Co-op
Alberni Outpost	Mira Laurence
Alberni Valley Dogs'	Miracle Mile Limousine
Andrew Harris	Nanaimo Buccaneers
Arbutus RV	Nanaimo Chamber
Balance Spa	Nanaimo Clippers
BC Lions	Nanaimo Magazine
Carrie Gosselin	Nanaimo Timbermen
Catrina Elliot	Northridge Gym
Costco	Oceanside Generals
Country Club Centre	Original Joes
Done Right Landscaping	Painted Turtle
Fairwinds Golf Course	Petro Canada
Girl Next Door Cleaning	Pita Pit
Great Canadian Oil Change	Romper Room
Happy Hound	Splitzville
Harbour Cat	Tim Hortons on Wallace
Harbour City Massage Therapy	Transfer Studio
Horne Lake Caves	Tutoring with a Twist
In The Mix Entertainment	Vancouver Canucks
Jamie Doward	Vancouver Whitecaps
Kingfisher Resort	VI Raiders
Kool and Child	Victoria Royals
Learn to FLY Workshop	WestJet
Longwood Pub	Westwood Lake Campground
Matt Irwin	Zougla Restaurant



VOLUNTEER HOURS ~ 2013

Programs Total=14,620

Providing direct service to children, our community and in-school mentors and the Go Girls and Game-On leaders comprise the majority of volunteer hours for BBBSCVI. Orientation, training and support services are also a small part of this number. This year three Child and Youth Care students and one MBA student from Vancouver Island University were part of our team.

IT Support and Office Reception Total=2,496

Faithfully, info-tech and office reception volunteers show up daily to help us keep efficient and up to date in this age of technology.

Clothing Total=1,184

Approximately every eight weeks several volunteers assist enthusiastically in loading clothing into a 52-foot trailer. We also have had carpenters and painters craft remarkable bins in order that we can expand our clothing collection program.

Board and Committees Total=816

The Board of Directors is a strong and healthy group, who offer guidance and support to BBBSCVI. Committee members provide valuable input to staff which enable them to effectively run a vital organization.

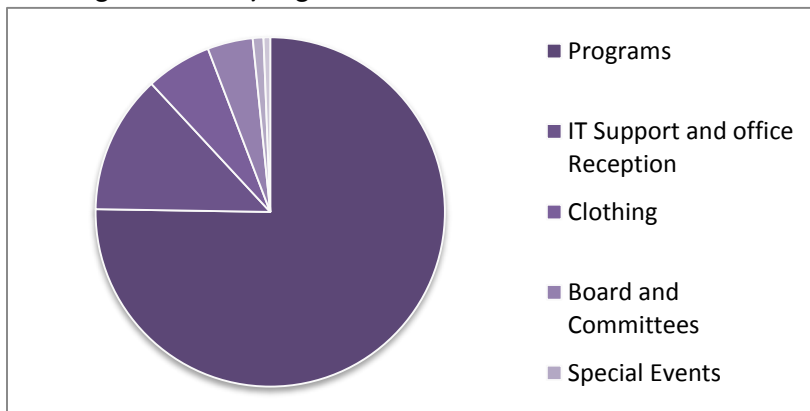
Special Events Total=192

At the Bowl For Kids Sake in February, several volunteers were on hand to ensure that the event went smoothly – taking in pledge forms and monies, selling 50/50 tickets and taking photos.

There were four Big Give events in 2013 where volunteers showed up in our bright purple t-shirts to represent our agency.

Activities Total=120

Our activities for this year included a summer picnic where eight volunteers from the Light of Christ Church organized and handled all of the food and games for participants. For a winter celebration, we invited all volunteers, littles and major sponsors to our Christmas Bowling Party.



2013

Total volunteer hours:	19,464
Staff hours:	5,564
Number of volunteers:	271
Number of staff:	3

VOLUNTEERS - 2013

BIG BROTHERS

Bob Hall	Doug Emes
Andy Parker	Jason Wang
Richard Hall	Matthew Stephens
David Lobay	Erick Belanger
Tim Richards	Ward Martin
Rick Simpson	Max German
Ian Warbrick	

BIG SISTERS

Teresa Demelo	Lisa Gerard
Lorie Vickers	Emily McCarter
Carrie Landry	Ambert Provencal
Brianna Otto	Kristi Bellis
Rochelle Carr	Marci Leighton

BIG COUPLES

Paula and Luc Sauve

CROSS GENDER

Jess Towers

“Time commitments are flexible. Due to heavy workload I usually spend every other Sunday with my little brother. This forces me to leave the office and get fresh air, run, throw a ball around, go for a hike or bike ride. That can only be good for me – it’s a workout sometimes keeping up (or trying to) with my little brother.” Big Brother

VOLUNTEERS - 2013

ADULT IN-SCHOOL MENTORS

Abby Minami
Adrienne Bourgeois
Alex Ryan
Amie Adair
Candace Gravelle
Candice Tubbs
Chelsea Peckett
Glen Watts
Greg Cornforth
Ian Warbrick
Janice Potter

Jessica Fauches
Kara Beggs
Kathy King
Kristina Gautier
Kyle Raddick
Leslie Lindgrin
Lysane Walters
Megan Edgar
Melanie Aplin
Morgan Reid
Nathan Stefani

Nicole Law
Nikki McLellan
Rose Williams
Sarah Vanboven
Stephanie Barkley
Tara-Lynn Stamper
Tony Jeffs
Wanda Schalm
Zach Wright
Zoe Weaver

TEEN IN-SCHOOL MENTORS

Cheyenne de Londe
Gwen Frederiksen
Hailey Fedoruk-Corless
Hannah Payne
Harjot Minhas
Haylay Back

James Dean
Jenna Pritchard
Kira Shiell
Lindsay Gilroy
Megan Gilson
Melissa Mrus

Molly Nice
Pam Dickson
Simran Parmar
Tianna Perry
Tyler Pasco

SENIOR IN-SCHOOL MENTORS

Bruce Taylor
Colin Payne

Joe Forsyth
Joe Sanders
Malcolm West

Roger Lytton
Sally Sanders

GO GIRLS GROUP

Janice Potter

Sarah Vanboven
Stephanie Barkley

GAME-ON GROUP

Alex Ryan

Zach Wright

VOLUNTEERS - 2013

SPECIAL EVENT VOLUNTEERS

Sam Campbell	Carey Metz
Carolyne Rickett	Megan Rickett
Ward Martin	Greg Cornforth
Felisha Walters	Danielle Campbell
Bruce Taylor	Tina Stanley
Doug Emes	

OFFICE AND INFO-TECH VOLUNTEERS

Rita Innamorati	Dave Beer
Linda Reynolds	Ian McGlashan
Linda Dodds	Chris Boldt
Lori Banerd	Jim Arthur
Margaret MacKenzie	Bill Shatchell

BOARD and STAFF 2013

BOARD EXECUTIVE

President	Jennifer Kemp
Secretary	Ian Warbrick
Treasurer	Don White

BOARD DIRECTORS

Teresa Demelo
Laura Healey
Kathy King
Roger Lytton

STAFF

Executive Director - Denise Robinson
Program Manager - Paulyne Robinson
Director, Marketing &
Fund Development - Craig MacDonald
Office Manager - Alice Dubbeldam
Bookkeeper - Dean Mapstone
Events Co-ordinator - Tali Campbell